

Warranti

WHERE WOULD YOU LIKE TO GO ? ▾

HELP HOME

SALES

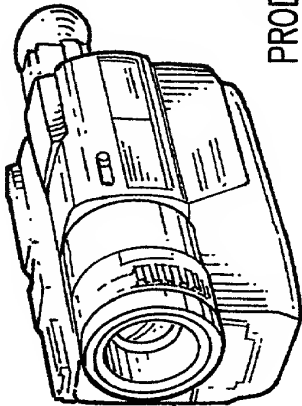
Products Detail

FEATURED PRODUCT BY SONY

VIEW SHOPPING CART

CHECK OUT

ADD TO CART



PRODUCT DESCRIPTION

CODE DCR-TR7000

DESCRIPTION DIGITAL CAMCORDER

PRICE UKP 593.97

CATEGORY ELECTRONICS

SUB-CATEGORY CONSUMER ELECTRONICS

PRODUCT WARRANTY 3 YR: 3 YR WARRANTY

LOCATION UNITED KINGDOM: UKP 133.65

TOTAL PRICE UNITED KINGDOM: UKP 133.65

THE WORLD: UKP 178.20

RETURN TO PREVIOUS PAGE

ADVANCED SEARCH | PRODUCTS | WARRANTIES | SHOPPING CART | HOME

FIG.1

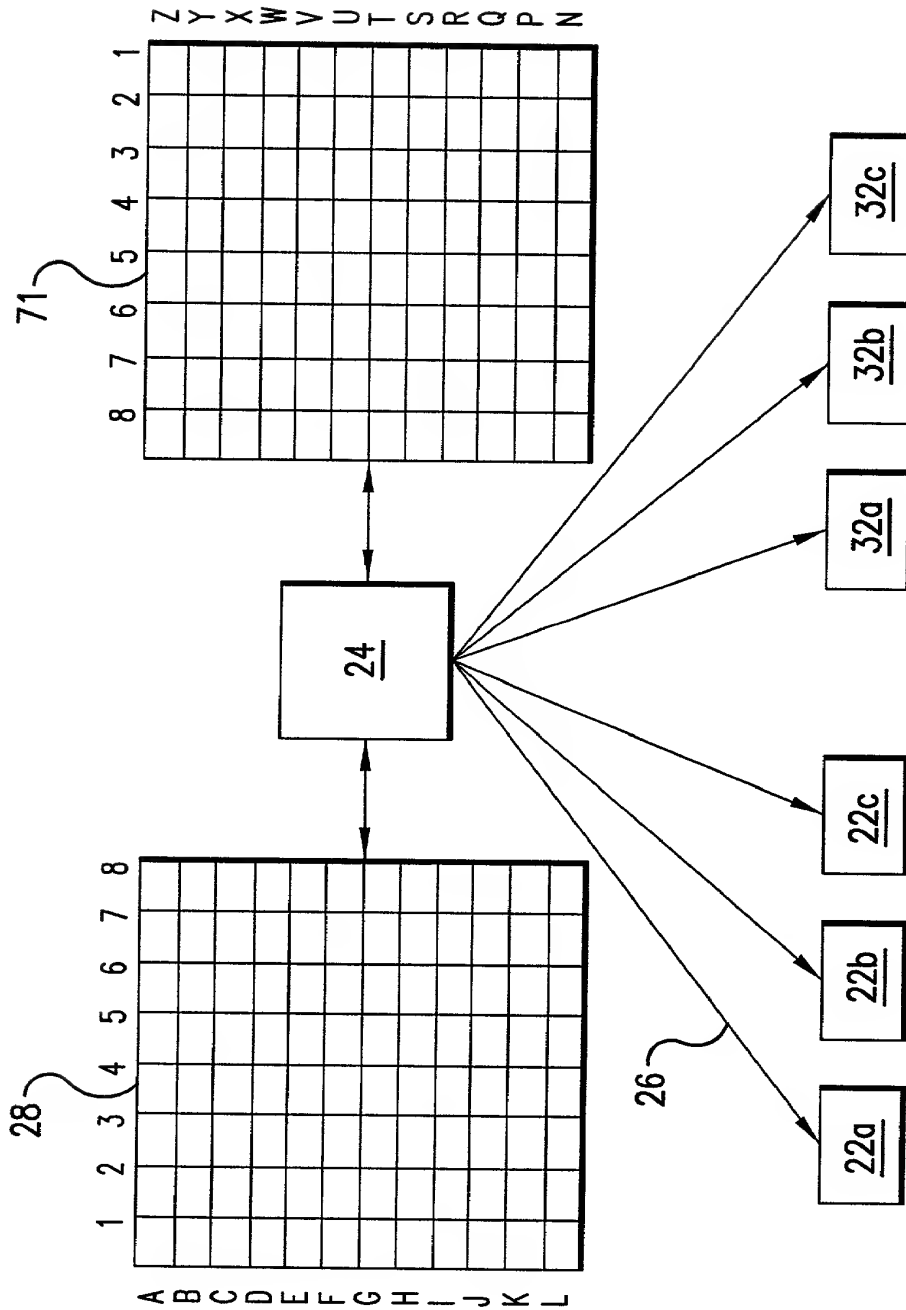


FIG. 2

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 <b>Warranti</b>											24		
WELCOME ROBERT THOMSON ADD NEW LOCATION SORT/DELETE LOCATION											22a		
UPDATE PERSONAL INFORMATION CHANGE USER											42		
HOME													
38		34		EDIT		68		62		64		36	
MANUFACTURER	PRODUCT	MODEL	72		56		PRODUCT		63		66		SERIAL NUMBER
SONY	TV	21	HELP	ACCESSORIES	REPAIR	REFER	INSURE	TRADE	DISPOSE	21-1234			
SONY	TV	27	HELP	ACCESSORIES	REPAIR	REFER	INSURE	TRADE	DISPOSE	27-1234			
SONY	TV	27	HELP	ACCESSORIES	REPAIR	REFER	INSURE	TRADE	DISPOSE	27-2345			
SONY	TV	32	HELP	ACCESSORIES	REPAIR	REFER	INSURE	TRADE	DISPOSE	32-1222			
SONY	VCR	HIFI	HELP	ACCESSORIES	REPAIR	REFER	INSURE	TRADE	DISPOSE	VC-1111			
SONY	TUNER	T101	HELP	ACCESSORIES	REPAIR	REFER	INSURE	TRADE	DISPOSE	T-12345			
IBM	LAPTOP	770E	HELP	ACCESSORIES	STATUS	REFER	INSURE	TRADE	DISPOSE	T-12346			
TOTAL													
CAR													
44		EDIT		46									
MANUFACTURER	PRODUCT	MODEL	PRODUCT								SERIAL NUMBER		
SONY	RADIO/CD	RCD	HELP	ACCESSORIES	REPAIR	REFER	INSURE	TRADE	DISPOSE	R-1234			
TOTAL													
HOLIDAY HOME													
EDIT													
MANUFACTURER	PRODUCT	MODEL	PRODUCT								SERIAL NUMBER		
HITACHI	TV	60	HELP	ACCESSORIES	REPAIR	REFER	INSURE	TRADE	DISPOSE	H-1234			
TOTAL													
NATALIE AT COLLEGE													
EDIT													
MANUFACTURER	PRODUCT	MODEL	PRODUCT								SERIAL NUMBER		
32													
IBM	LAPTOP	760	HELP	ACCESSORIES	REPAIR	REFER	INSURE	TRADE	DISPOSE	982-1234			
TOTAL													
IAN AT SCHOOL													
EDIT													
MANUFACTURER	PRODUCT	MODEL	PRODUCT								SERIAL NUMBER		
32													
COMPAQ	LAPTOP	1643	HELP	ACCESSORIES	REPAIR	REFER	INSURE	TRADE	DISPOSE	CQ-1234			
TOTAL													

FIG. 3A

T06250" T06250" T06250"

4/20

75 SITE MAP ☐ HELP   
70

16 40 18 SKY MILES EARN UP TO **25,000 MILES** UNITED MILEAGE PLUS WHEN YOU JOIN E\*TRADE\* TODAY (90)

DATE PURCHASE	WARRANTY EXPIRES	SERVICE LEVEL	COVERAGE	CURRENT VALUE	OFFERS
APR/3/1997	APR/2/2000	NORMAL	BERMUDA	100	
APR/3/1998	APR/2/2001	NORMAL	BERMUDA	125	
APR/3/1999	APR/2/2002	NORMAL	BERMUDA	125	
APR/3/2000	APR/2/2003	NORMAL	BERMUDA	300	
APR/3/2001	APR/2/2004	SILVER	BERMUDA	50	BUY DVD AND GET \$1.00 OFF
APR/3/2002	APR/2/2005	GOLD	BERMUDA	250	
APR/3/2003	APR/2/2006	PLATINUM	WORLD	2200	
				3150	

74 30

DATE PURCHASE	WARRANTY EXPIRES	SERVICE LEVEL	COVERAGE	CURRENT VALUE	OFFERS
APR/3/1997	APR/2/2000	NORMAL	BERMUDA	50	
				50	

DATE PURCHASE	WARRANTY EXPIRES	SERVICE LEVEL	COVERAGE	CURRENT VALUE	OFFERS
APR/21/1991	APR/21/2000	NORMAL	USA	1500	BUY HOME THEATER AND GET \$150 OFF
				1500	

DATE PURCHASE	WARRANTY EXPIRES	SERVICE LEVEL	COVERAGE	CURRENT VALUE	OFFERS
APR/3/1997	APR/2/2000	NORMAL	UK	500	
				500	

DATE PURCHASE	WARRANTY EXPIRES	SERVICE LEVEL	COVERAGE	CURRENT VALUE	OFFERS
AUG/21/1999	AUG/20/2000	NORMAL	UK	1200	
				1200	

30

FIG. 3B

T06250" T3230350



Warrant

WHERE WOULD YOU LIKE TO GO ?

HELP HOME

CUSTOMERS  
Repair Status

PROBLEM DETAILS

REPORTED 2/21/00  
STATUS A  
PROBLEM TYPE HARDWARE  
COMPANY XL CAPITAL LTD  
NAME PAUL BENEVIDES 34  
PRODUCT DCR-TR7000 38  
DESCRIPTION DIGITAL CAMCORDER  
MANUFACTURER SONY CORPORATION OF AMERICA  
PROBLEM THIS COULD BE FURTHER DETAIL 52

ACTIVITY LOG 48

ACTIVITY DATE	TEXT
2/21/00	PROBLEM ENTERED
2/21/00 12:12:00	OFF-SITE REPAIR SERVICE ORDER GENERATED FOR MR FIXIT
PM	
2/21/00 12:17:00	SHIPPING REQUEST GENERATED (LEG 1) FOR UPS EXPRESS
PM	
2/21/00 12:19:00	PRODUCT COLLECTED 02/20/2000
PM	
2/21/00 12:20:00	PRODUCT DELIVERED 02/21/2000 TO FRED

FIG.5

50

54

COMPANY

NAME

DATE

PRODUCT

MANUFACTURER FAULT TYPE

PROBLEM

SUBMIT

RESET

58

60

The diagram shows a form layout within a rectangular frame. The labels are arranged vertically from top to bottom: 'COMPANY', 'NAME', 'DATE', 'PRODUCT', 'MANUFACTURER FAULT TYPE', and 'PROBLEM'. The 'MANUFACTURER FAULT TYPE' label is positioned to the left of a rectangular input field that includes a small downward-pointing triangle on its right side. The 'PROBLEM' label is to the left of a larger rectangular input field. At the bottom of the form are two rectangular buttons labeled 'SUBMIT' and 'RESET'. A leader line with the number '58' points to the 'MANUFACTURER FAULT TYPE' input field, and another leader line with the number '60' points to the 'PROBLEM' input field.

FIG.6

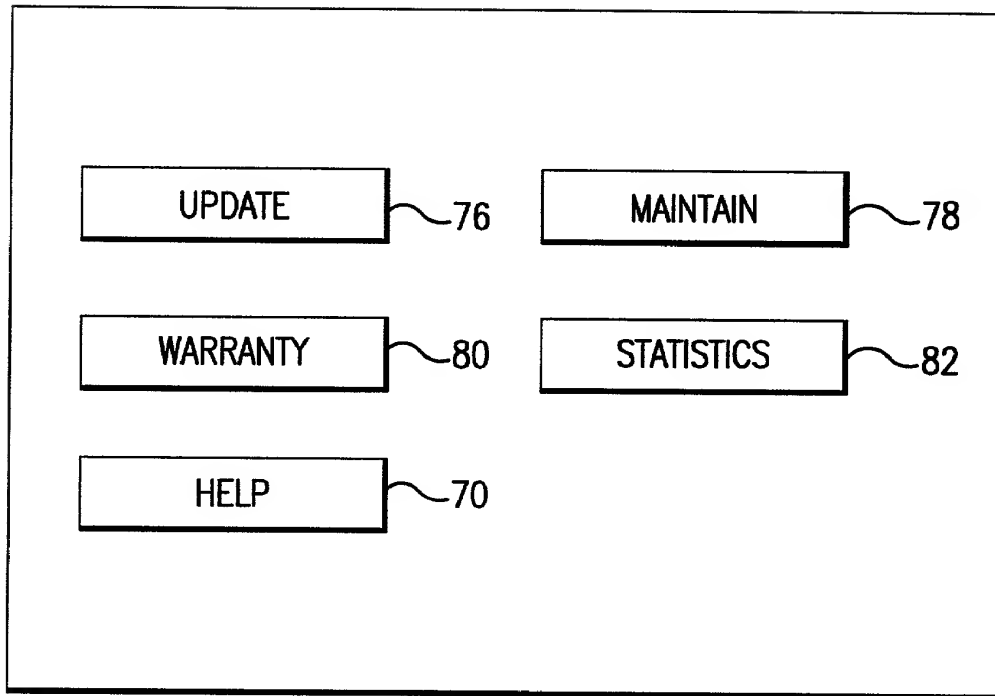


FIG.7



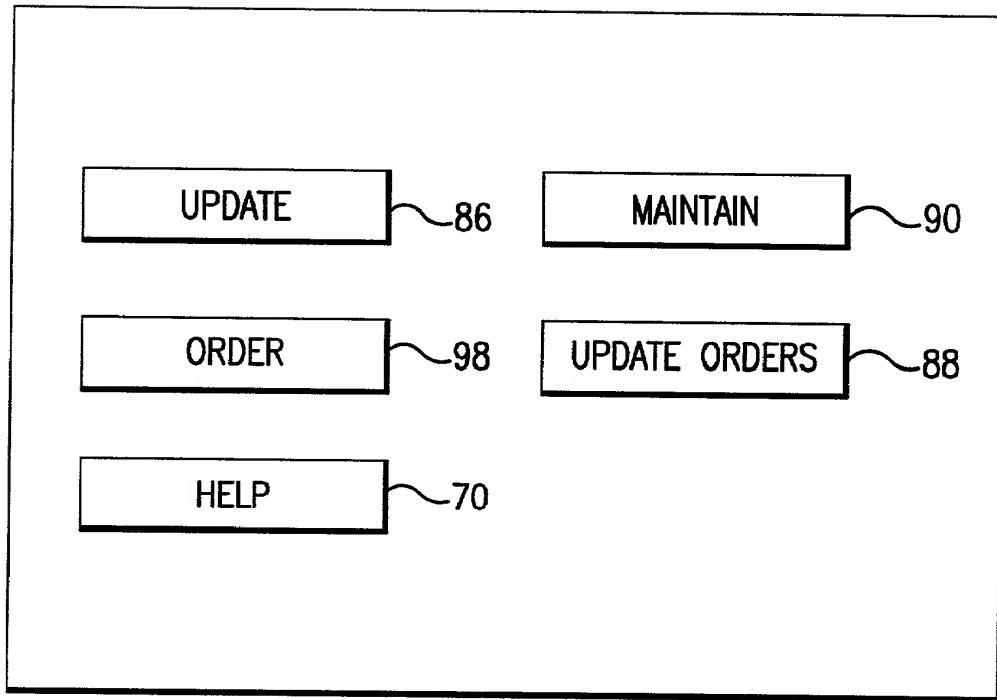


FIG.8

32		38		92		94	
MFG	CODE	DESC.	FAULT	COST			
XXXX	A-100	VCR	NO PICTURE	100			
XXXX	A-100	VCR	OWY PICTU	80			
XXXX	A-100	VCR	NO SOUND	75			
XXXX	A-100	VCR	OTHER	50	96		
XXXX	A-100	VCR	NO ALARM	30			

FIG. 9

SERVICE PROVIDER					
50	100	102	38	52	106

HELP

HOME

FIG.10

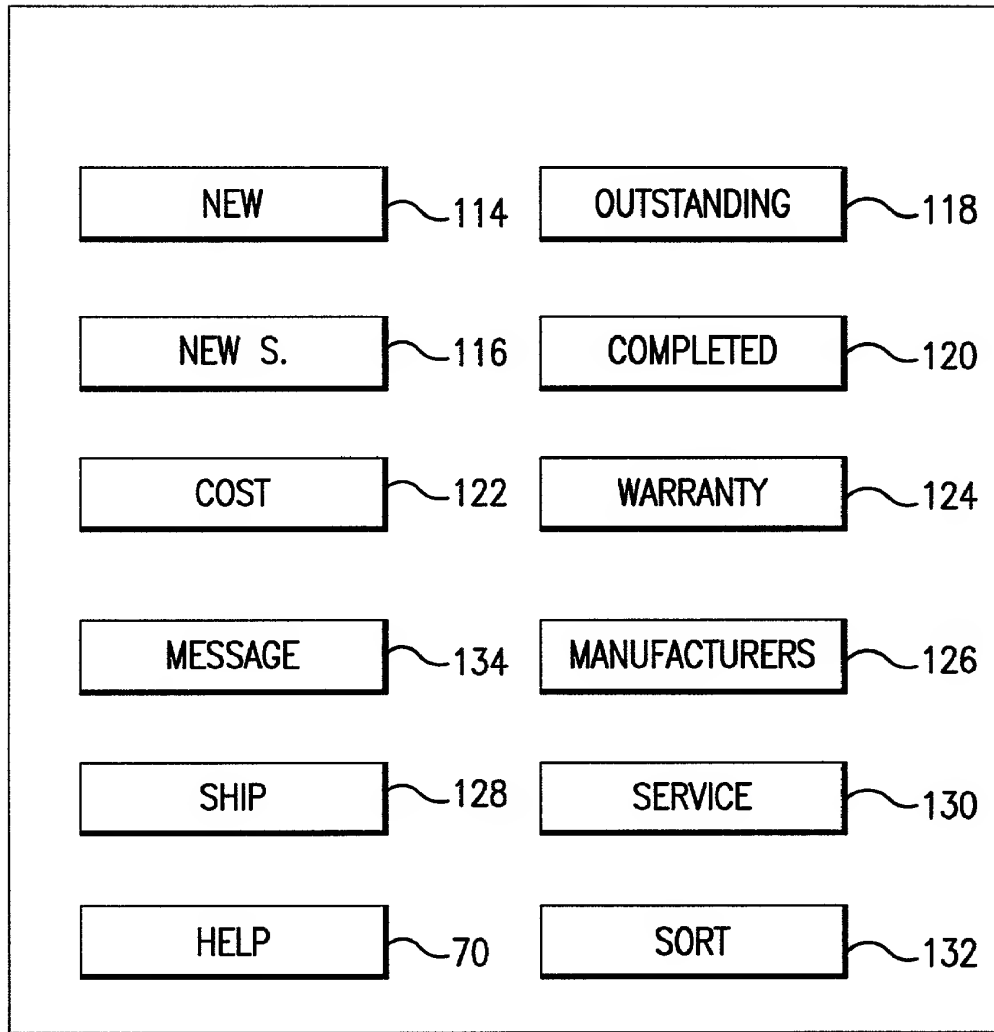
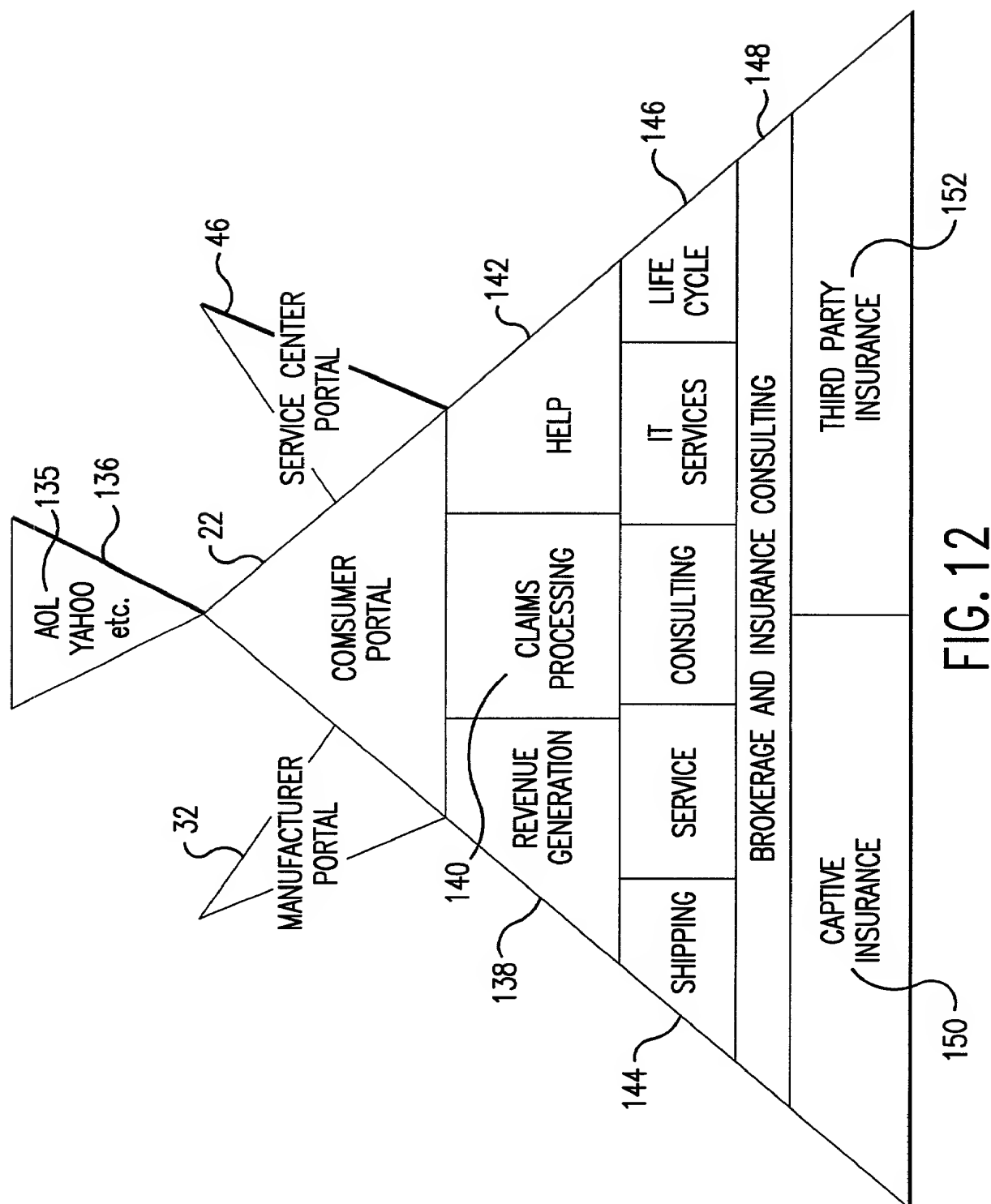


FIG. 11



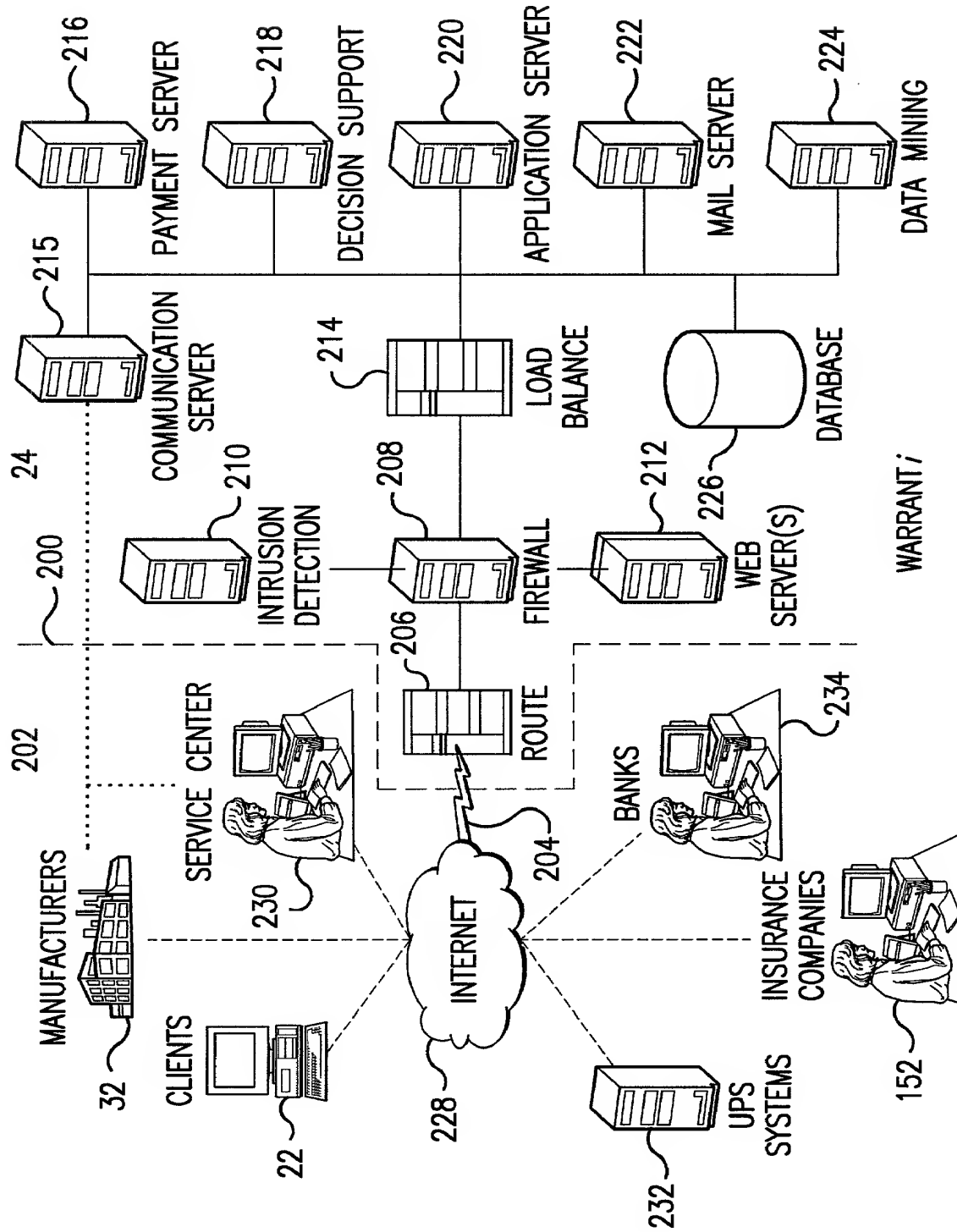


FIG. 13

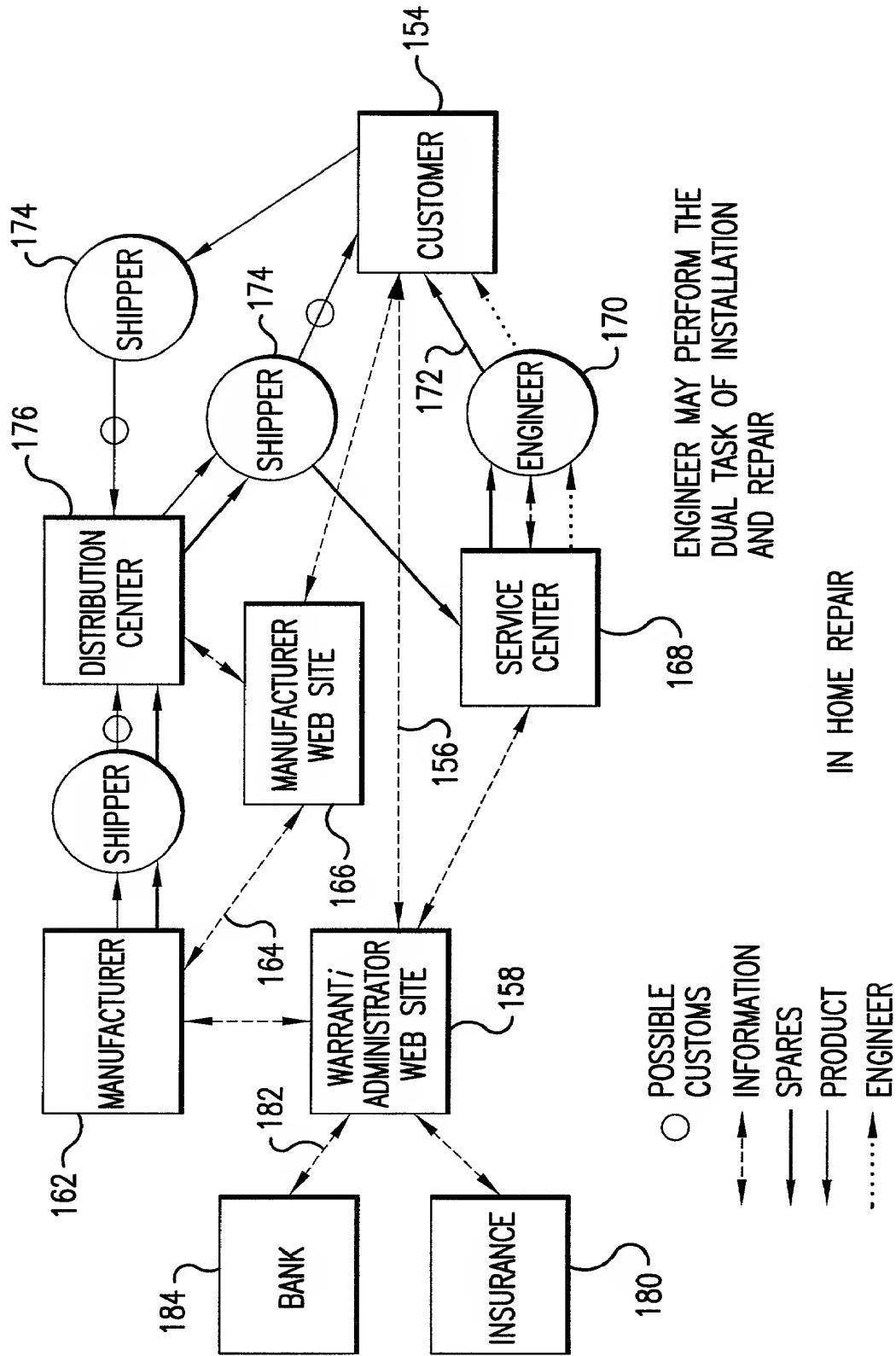


FIG. 14

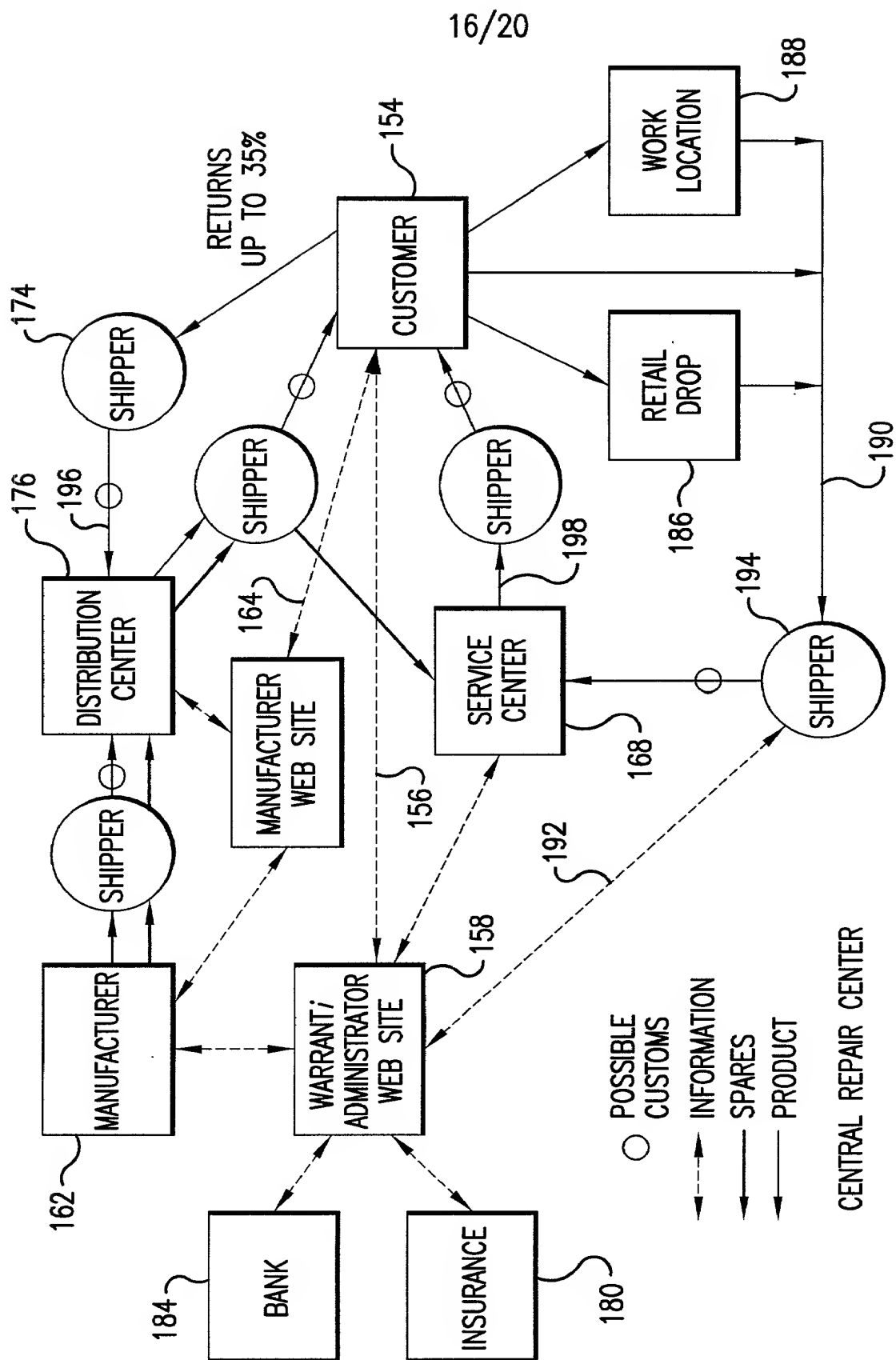


FIG. 15



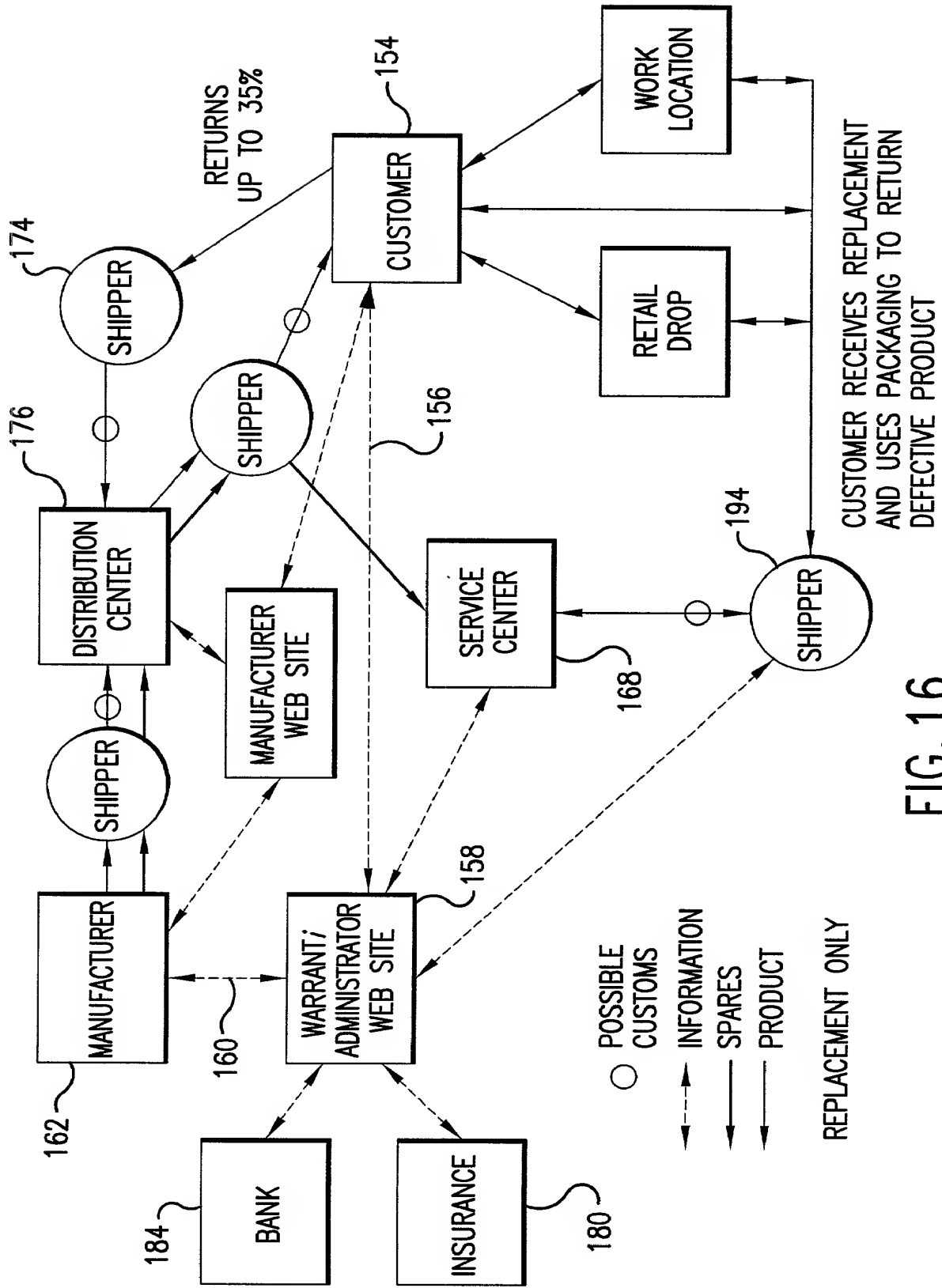


FIG. 16

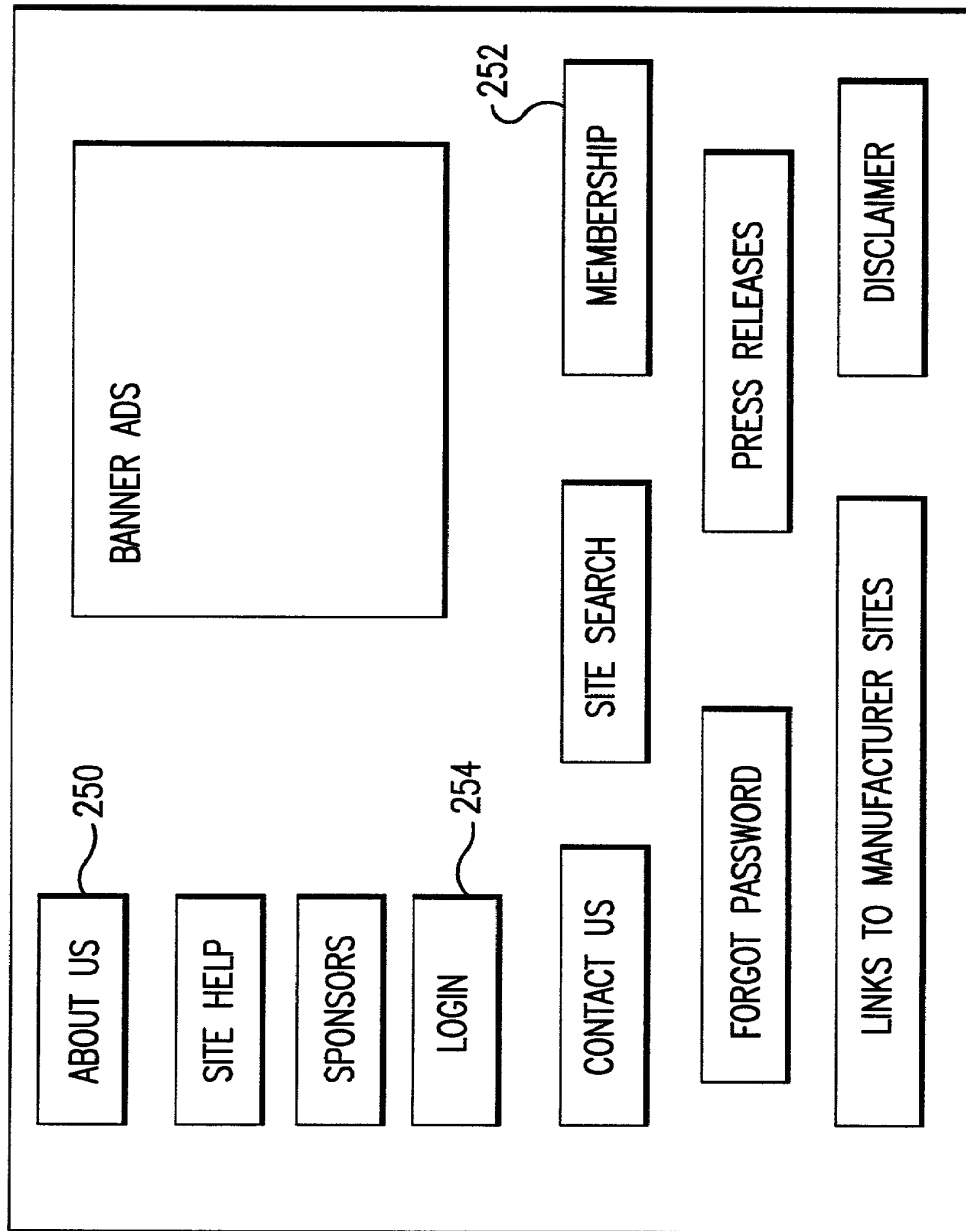
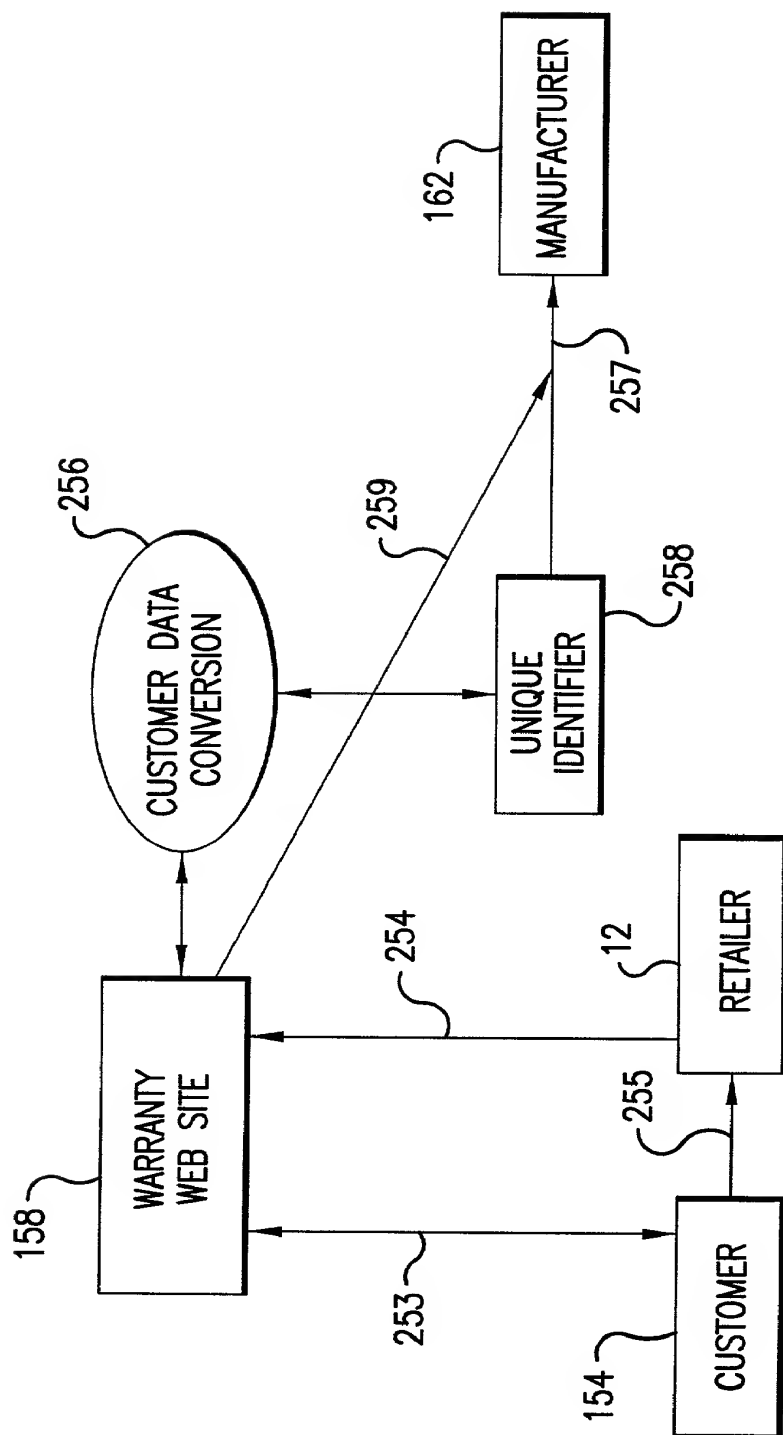


FIG. 17



→ INFORMATION

FIG. 18

POINT OF SALE REGISTRATION

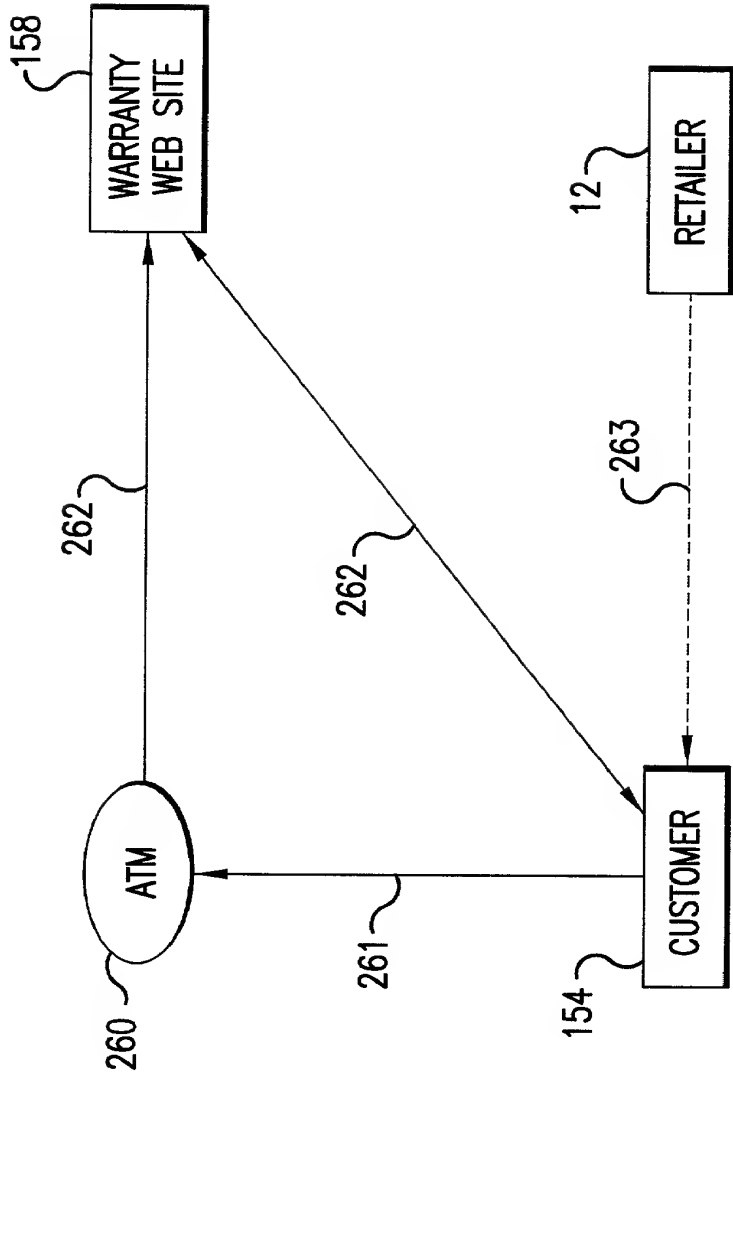


FIG. 19

CASH CARD REGISTRATION